



WARRANTY CERTIFICATE TO WHOMSOEVER IT MAY CONCERN

- Dudhi warrants to the original purchaser that our products are free from manufacturing defects and any faulty product found within 2 years from date of invoice shall be replaced or repaired.
- The warranty starts from the date of invoice.
- Any product believed to be faulty should be reported to Dudhi within 7 days from the date of dispatch.
- Following assessment by Dudhi team, any fault found and if covered by this warranty will be rectified by either replacement or repair of the product. If deemed necessary, the product may be returned to factory for repair & buyer will bear both side transportation cost.
- The FRP product must not have been misused, handled carelessly, nor been damaged, neglected or used in abnormal conditions.
- The product must not have been modified, altered in any way, or repaired by anyone other than a staff of Dudhi or their appointed representative.
- This warranty does not apply to normal wear and tear caused by regular use.
- Damage such as dents, scratches, marks and tears to surface or FRP covers that have happened during normal use are not covered by this warranty.
- Small hairline cracks which may appear on the edges and surface of FRP covers due to mishandling, and any change in appearance or colour due to usual weathering / exposure to extreme site condition due to use of concrete, cement, lime stone etc are considered entirely natural to Dudhi FRP covers and are not covered by this warranty.
- Faulty installation, installation of low load bearing cover in area requiring high load bearing & sinking ground are not covered under this warranty.
- In case of Double-seal type covers with EPDM rubber ring, we provide 1 year of warranty on the rubber ring.
- **The warranty will only be valid if proper installation, maintenance and cleaning have been carried out in accordance with Dudhi Instruction Manual.**

दुध्नी इण्डस्ट्रीज प्राइवेट लिमिटेड

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फैक्टरी II : खसरा नं. - 60, नौरंगपुर - सिलाना रोड, गाँव - सिलाना, तहसील - झज्जर, जिला - झज्जर - 124103 (हरियाणा)